



## Supported Living Pathway

At Swanton Care, we're here to support you every step of the way – whether you're looking for help in your own home or a supported living placement that includes both accommodation and care.

### What support do you need?

- **Outreach Support:** You or someone you care for needs support while continuing to live independently at home.
- **Supported Living:** You or someone you care for needs both accommodation and care in a supported setting.

### How to Get Started

- Contact your local authority or health team (for either children or adult social care) and explain:
  - What support is needed
  - Why it's needed
  - How urgently support is required
  - Ask for a social worker or case manager to be allocated.

### Assessment of needs

- The local authority will carry out a needs assessment using the Care Act eligibility criteria (or the NHS Decision Support Tool if it's a health-related need).

### Referral Process

- If the person qualifies for support, the local authority or health team will create a “pen portrait” and send out a referral to care providers via a secure platform.

### Swanton Responds

- If we believe we're a good match, we'll request additional information and accept the referral. We may also request the latest school, college or support review if available.



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## Our Assessment Process

- We'll review the information, speak with the case manager, and arrange a visit (or video call) with the person and their circle of support.
- The assessment helps us understand the person's needs, goals, and preferences – from daily routines and activities to the kind of support and staff that would suit them best.
- We'll consider things like support hours, compatibility with others, training required, and additional professionals needed.

Then we'll create a draft support plan and care needs matrix, and check this with everyone involved to make sure it feels right.

Visits to potential services will be arranged, along with meet-the-team sessions, to give everyone a real sense of what life with Swanton could be like.

Finally, we'll submit the care plan and costings to the local authority or health authority for funding approval.

*In urgent cases, this full process can be completed within a week.*

## Once Funding is Approved

### For Outreach Support

- The support contract is signed
- A transition plan is agreed
- Introductions with the support team are arranged
- Once the team is in place and trained, support can begin.

### For Supported Living

- A referral to a housing association is submitted with all required documents
- A mental capacity assessment may be completed (if the person needs help to sign their tenancy)
- If required, a best interests meeting or legal application (e.g. court-appointed deputyship) will be made
- Tenancy documents are reviewed and signed, with service charge set up
- Visits, transition plans, and furniture purchases are arranged
- A move-in date is agreed

Whether you're just starting the journey or you're ready to take the next step, our friendly team is here to help guide you through the entire process with care, clarity and compassion.

*Let us know how we can support you.*



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